

Privacy Policy

1. INTRODUCTION

LM Lubrication CC (LM Lubrication) recognizes the importance of privacy and the protection of personal information provided to it and is committed to the safeguarding of such information.

This privacy policy explains how LM Lubrication collects and uses personal information. It contains information regarding the rights of natural and juristic persons to whom personal information relates (data subjects).

LM Lubrication reserves the right to amend this Privacy Policy or add provisions to it at any time by publishing an updated version on its website.

2. COLLECTION OF INFORMATION

LM Lubrication collects personal information in various instances, including when:

- data subjects contact LM Lubrication or request information or services;
- LM Lubrication provides services to data subjects;
- persons apply for employment at LM Lubrication;
- when persons use LM Lubrication's websites or engage with LM Lubrication through social media.

The interaction with LM Lubrication on LM Lubrication's website will result in the collection of information regarding the person's activities on the website. Similarly, when anyone engages with LM Lubrication via any one of LM Lubrication's social media platforms. This information includes, but is not limited to, the person's name, contact details and information regarding the matter with which they need assistance.

In the course of engaging with clients on matters, LM Lubrication will naturally be exposed to and collect personal information which includes the data subject's name and contact details as well as information regarding the matters that we need to assist them with.

As part of its recruitment processes, LM Lubrication collects information from graduates and employment applicants. This information includes educational information as well as employment history. By enquiring regarding employment opportunities at LM Lubrication or applying for employment, applicants are deemed to provide their consent to LM Lubrication's processing of their personal information for recruitment purposes, which may include screening as well as background and reference checks.

3. BASIS AND PURPOSE FOR PROCESSING PERSONAL INFORMATION

LM Lubrication may process personal information:

- to provide services to clients;
- to comply with legal or regulatory obligations;
- if a data subject has provided their consent; or
- if the processing is allowed by law.

The purposes for which LM Lubrication processes personal information include, but are not limited to:

- marketing and promotion of LM Lubrication's services;
- providing and improving services to clients;
- improving users' experience when using LM Lubrication's websites;
- communicating with persons for LM Lubrication's internal purposes;
- enabling LM Lubrication's internal operations;
- exercising and defending legal rights.

4. DISCLOSURE OF PERSONAL INFORMATION

LM Lubrication may release personal information or disclose it to third parties in certain circumstances. These include, but are not limited to:

- if LM Lubrication is required or authorised to do so by law or a court order;
- in order for LM Lubrication to enforce its rights;
- in order for LM Lubrication to provide services to its clients.

The third parties to whom we disclose personal information include, but are not limited to:

- advocates and other parties involved in legal services;
- third party service providers to LM Lubrication or its clients;
- third parties who provide research services to LM Lubrication or its clients;
- government authorities and registries, organs of state, regulators, courts, tribunals and law enforcement agencies.

5. TRANSFER OF PERSONAL INFORMATION

Personal information collected by LM Lubrication may be transferred to persons in other countries. Those countries' laws might not protect personal information in the same way or on the same level as the law in the data subject's country. However, LM Lubrication will take reasonable steps to ensure that recipients in other countries have appropriate privacy measures in place.

6. RETENTION OF PERSONAL INFORMATION

LM Lubrication retains personal information for as long as may be reasonably necessary in accordance with applicable law.

7. COOKIES

LM Lubrication websites makes use of cookies. Cookies store information regarding website visitors. Cookies have various purposes, such as improving the visitor's experience on the website and facilitating their use of the website.

8. DIRECT MARKETING

LM Lubrication may send marketing and promotional communications and material to persons. Recipients may opt out from receiving such communications by contacting LM Lubrication at the details provided below or by clicking on the opt-out link that will be contained in the relevant electronic communication.

9. SECURITY

LM Lubrication takes all reasonable steps to protect and avoid unauthorised access to personal information. It has implemented various policies, procedures, and software to safeguard personal information and routinely reviews its operations in order to ensure that personal information is adequately protected.

10.DATA SUBJECT RIGHTS

The law might provide data subjects with rights to access, amend or delete personal information that is in the possession of LM Lubrication. However, LM Lubrication may, in certain instances, legally refuse or decline such requests. If applicable, a data subject may also have the right to object to LM Lubrication's processing of their personal information or to file a complaint with a regulator. If a data subject wishes to exercise their rights, they can contact LM Lubrication at the details provided below. LM Lubrication may charge data subjects a fee for accessing, amending or deleting their personal information.

Data subjects are encouraged to contact LM Lubrication in order to update their personal information as and when necessary.

11.CONTACT DETAILS

In order to contact LM Lubrications CC for purposes relating to this privacy policy, please contact us using these contact details:

LM Lubrications CC
8 Meter Street,
Industria,
Middelburg,
1050

Telephone: +27 13 243 0484

E-mail: lm1ube@mweb.co.za

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